




Site:	 <b>MOHAWK</b> Manufacturing Operations	Title: Flow Down Requirements	
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Quality Clauses			Affected Supplier
1	Right of Entry	The buyers and their customers, or any applicable regulatory agency will have the right to enter the supplier's facility to perform inspection or ensure compliance to the contract.	All Suppliers
2	Record Retention	Supplier shall retain all records pertaining to material and manufacturing process, test and inspection for a minimum of 10 years or as required by the customer; changes to this requirement shall be addressed on the purchase order. Additional quality requirements may apply when referenced in the PO.	All Suppliers
3	Approval of Changes	Supplier shall notify Organization of changes in product and/or process changes of suppliers, changes in manufacturing facilities or locations and where required obtain organization approval.	All Suppliers
4	Flow Down	Suppliers shall flow down the requirements listed on the purchase orders including customer requirements to supply chain.	All Suppliers
5	Qualified Personnel	When required by purchase orders personnel shall be qualified to specific process.	All Suppliers
6	Awareness	Suppliers shall ensure persons performing work are aware of their:  -contribution to product or service conformity  - contribution to product safety  -importance of ethical behavior	All Suppliers
7	Amendments to PO/Processes/Activities	Changes to the requested purchase orders, processes, or activities that can affect the outcome of the product are to be communicated with the organization.	All Suppliers
8	Traceability	All parts / material and applicable documents must be identified by a purchase order number, manufacturing lot or batch number by the supplier	Test Labs/Outside Processing/Raw material
9	QMS (Quality Management System)	Supplier is responsible for the compliance to the AS9100 and/or ISO 9001  -Implement a quality management system  -Use customer designated or approved sources	Test Labs/Outside Processing/Raw material

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		as appropriate	
10	Test Reports	When test reports are part of the process the supplier is responsible for providing such reports to the organization.	Test Labs/Outside Processing/Raw material
11	Certificate of conformance (COC) or Certificate of Acceptance (COA)	All orders require a COA or COC	Raw Material/Outside Processing
12	Sample Planning	<p>When inspecting the product, the supplier is responsible for inspecting the product either at a 100% or using a sampling plan.</p> <p>Supplier Is expected to process any sampling plan inspection as per the following:</p> <ul style="list-style-type: none"> <li>-Select the samples at random throughout the batch</li> <li>-Reject the product when identified as nonconforming</li> <li>-Increase the sampling as nonconformance's increase</li> </ul>	Raw Material/Outside Processing
13	Non-Conforming Product	<p>In the event that the product is identified as nonconforming after it has been shipped, the supplier shall provide notification of such escape. Additionally, supplier shall control nonconforming product to prevent the product from leaving the facility, unless otherwise approved in writing.</p> <p>Notify the organization of any nonconformance related to the processes, product, or service and Obtain approval for their disposition when it is determined that the customer product is affected and when processing customer property.</p>	Raw Material/Outside Processing
14	Counterfeit Prevention	Counterfeit Prevention of components or any other type of product, where there is a potential for counterfeiting, should only be purchased from the Original Equipment Manufacturer (OEM) or a franchised distributor of the OEM. The Original Equipment Manufacturer (OEM) or a franchised distributor of the OEM, should provide, with the shipment a Certificate of Conformance, certifying that the component or material provided is the part number being	Raw Material/Outside Processing

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		<p>procured on the Purchase Order. A Certificate of Conformance is used to establish traceability to the OEM. It is not recommended that electronic components or any other type of product, where there is a potential for counterfeiting, be purchased from a broker that is not a franchise distributor. In the event such a purchase should be made, it is the responsibility of the supplier to assure that the proper certifications are available, to provide traceability to the OEM.</p>	
15	Monitoring of Suppliers	<p>Mohawk suppliers shall be measured against delivery goal of 95%.</p> <p>Suppliers may be requested to provide improvements and/or issued non-conformance.</p>	Raw Material/Outside Processing
16	Authority Delegation	<p>Verification and approval of test reports/chemical analysis is applied to all suppliers of raw material and services. Acceptance of their purchase order indicates acceptance of these responsibilities.</p>	Raw Material/Outside Processing/Labs
17	ITAR/DFAR/DPAS	<p>When ITAR/DFAR/DPAS are communicated to the supplier, the supplier has the responsibility to control such order and maintain document information.</p>	Raw Material/Outside Processing/Labs